# KENTUCKY HOMEPLACE QUARTERLY REPORT July 1 – September 30, 2005



UNIVERSITY OF KENTUCKY CENTER FOR RURAL HEALTH 750 MORTON BLVD HAZARD, KY 41701 (606) 439-3557 www.mc.uky.edu/ruralhealth

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Front page photo: Johnson/Magoffin FHCA Judy Bailey with Homeplace client Patricia A. Masters October 2005

Dear fellow Kentuckians:

The Kentucky Homeplace program is happy to share with you the successes of this past quarter. Family health care advisors have participated in community service projects and local events in addition to their regular assignment, assisting clients with their needs.

Kentucky Homeplace will be featured in a Kentucky Educational Television production that will be shown during October and December 2005. Please see the attached news release for information.

The entire quarterly report is posted on the UK Center for Rural Health's Web page for your review. Simply click on <u>http://www.mc.uky.edu/ruralhealth/</u>, go to the right side of the page and click on Kentucky Homeplace, and then scroll to the bottom of the page and click on (July - September 2005 Quarterly Report). If you still wish to have a printed copy, please call 1-800-851-7512 or email me at <u>fifeltn@uky.edu</u>.

Sincerely,

Fron Feltrer

Fran Feltner, B.S.N. Director, Lay Health Worker Division

# **U**K UNIVERSITY OF KENTUCKY **NEWS**

#### CONTACT: David Gross, (606) 439-3557 ext. 83525

#### Kentucky Homeplace to be Featured in KET Health Series

HAZARD, Ky. (October 28, 2005) – Kentucky Homeplace, a lay health worker program based at the University of Kentucky Center for Rural Health in Hazard, is featured in a current Kentucky Educational Television production celebrating "Models That Work."

Following a competitive application process, the Foundation for a Healthy Kentucky selected Kentucky Homeplace among a group of "Models" – health and wellness projects across the state that are succeeding in making their communities healthier. Those "Models" are being highlighted during a 13-part KET series, titled Be Well Kentucky, which explores how Kentuckians are helping one another reduce obesity, stop smoking, overcome addiction, manage chronic diseases, teach children good health practices, and feel better both mentally and physically.

Kentucky Homeplace uses lay health workers in 58 rural counties to help medically underserved residents access available health and social services, such as free or reduced-cost medications, medical supplies, eyeglasses, doctor's visits and health education materials.

"This series gives the state an opportunity to observe the work of our Kentucky Homeplace family health care advisors and see the access barriers that rural residents face," said Fran Feltner, director of the UK Center for Rural Health's lay health worker division. "Every day we're working on behalf of the medically underserved, who truly are the neediest of the needy." Kentucky Homeplace was mentioned in the Oct. 4 series overview and Oct. 11 "Access to Health Care" shows and will be featured prominently in the Dec. 6 "Disease Management" show. The original airing will be at 8 p.m. ET on KET1. Each show is rebroadcast the following Friday at 3 p.m. ET and Sunday at 2 p.m. ET on KET1 and again on Sunday at 7 p.m. ET on KET2.

## Kentucky Homeplace Mean Cost Analysis July-September 2005

Mean cost per client	\$68.20
Mean cost per service	\$4.00
Mean value of free medicine per application	\$297.21
Total value of free medication accessed this quarter	\$10,298,286.00
Average number of services per client	17

Assumptions:

- 1. All appropriate costs and counts of services were generated for the quarter.
- 2. University of Kentucky administrative overhead cost was calculated at 20% of total program costs for the quarter.
- 3. Calculations were made using total salary, fringe benefit, capital equipment, and operating costs.

Note: Unit cost trends compared to previous quarter:

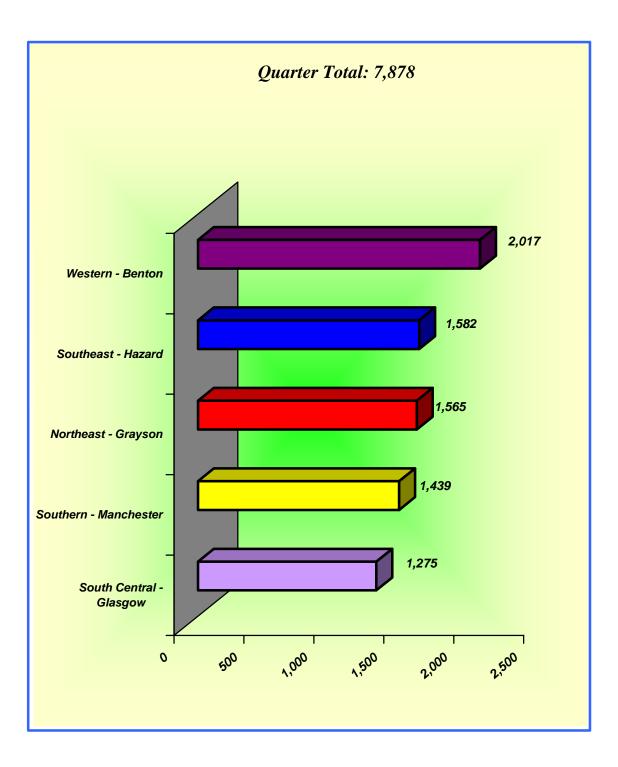
Cost per client increased by 12.8% Cost per service decreased by 23.8% Mean value of free medicine per application increased by 26.5 % Total value of free medications accessed this quarter increased by 58.8% Mean number of services per client increased a half service per client or 47.6%

	Poverty Levels of Homeplace Clients							
	July 1, 2005 – September 30, 2005							
Number of people in household	100%	101-150%	151-200%	200+%	TOTAL			
1	1,411	1,365	394	81	3,251			
2	1,052	1,339	743	293	3,427			
3	343	203	79	18	643			
4	200	77	22	6	305			
5	61	18	9	0	88			
6	23	10	0	0	33			
7	12	8	0	0	20			
8	1	0	0	0	1			
9	1	0	0	0	1			
10	1	0	0	0	1			
11	1	0	0	0	1			
TOTAL:	3,106	3020	1,247	398	7,771			
Column %:         40         39         16         5         100%								
Source: Data extracted from the Kentucky Homeplace Computer Database *Incomplete data on 107 clients								

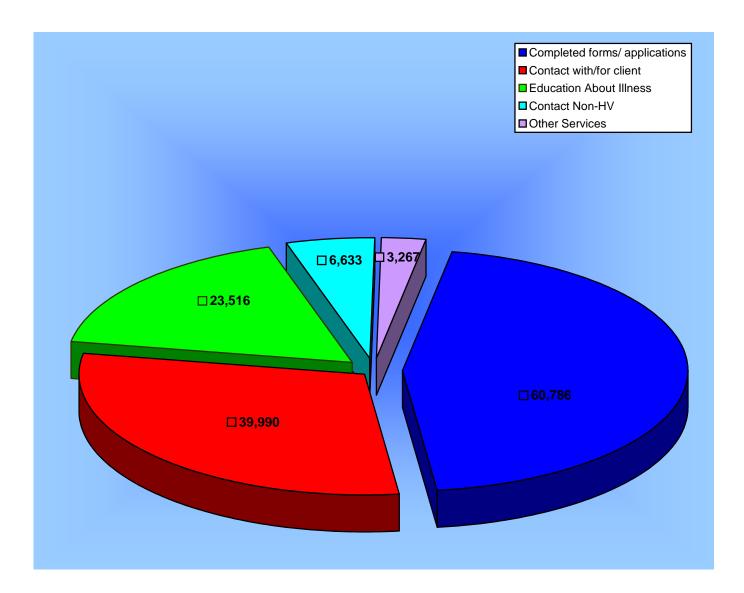
Age Distribution of Homeplace Clients						
July 1, 2005 – September 30, 2005						
Age GroupNumber of FemalesNumber of Males						
Under Age 1	2	4				
Ages 1 to 4	3	0				
Ages 5 to 12	22	19				
Ages 13 to 14	0	4				
Ages 15 to 19	13	3				
Ages 20 to 24	43	29				
Ages 25 to 44 481 34						
Ages 45 to 64 2,109 1,38						
Ages 65 to 74	1,246	705				
Ages 75 to 84	828	317				
Ages 85 and over	207	55				
Total:	4,954	2,861				
<b>Median Age:</b> 57.9 48.4						
Source: Data extracted from the Kentucky Homeplace Computer Database						
*Incomplete Data on 63 clients						

\*Incomplete data due to change over in database programs

# **Total Clients Served By Region**

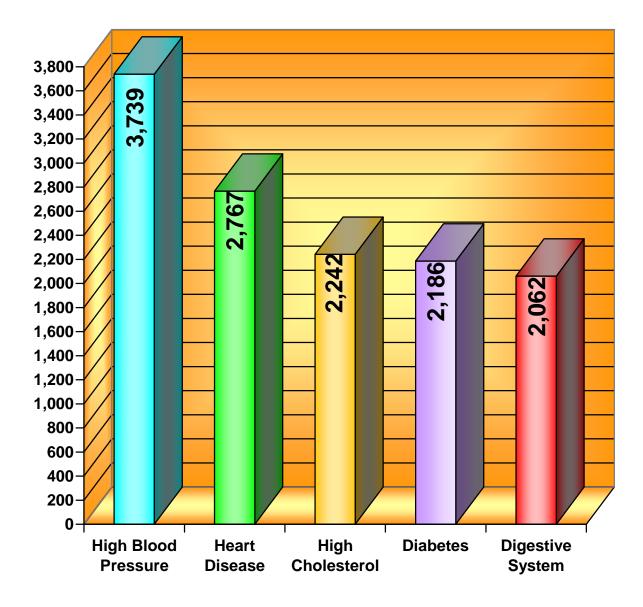


Client Services July 1, 2005 – September 30, 2005



#### TOTAL FOR THE QUARTER: 134,192

# Top Five Client Problems By Condition July 1, 2005 – September 30, 2005



#### **REGIONAL SUMMARIES** July – September 2005

NORTHEAST REGION – Bath, Boyd, Carter, Elliott, Greenup, Johnson, Lawrence, Magoffin, Martin, Menifee, Montgomery, Morgan and Rowan counties; Regional Coordinator, Deanna Jessie.

Our family health care advisors served 1,565 clients this quarter. A total of 29,149 services were provided to these clients with \$1,580,160 of free medication provided to clients in this service area.

#### **Regional Office**

Deanna Jessie, regional coordinator, was a speaker for the Advocates for the Rights of Citizens with Mental Retardation and other related Disabilities Training Conference. Deanna attended the open house at the new Rowan County Free Health Clinic and assisted with the Carter County Community Health Day. She attended the University of Kentucky Service Award Program. All FHCAs and the regional coordinator participated in the Northeast region computer training by Willie Bates and Homeplace Director, Fran Feltner.

Kentucky Homeplace in the five regions assisted Constituent Services/Legislative Research Commission with 38 contacts during the quarter.

#### Bath, Menifee, and Montgomery counties

Teresa Judd participated in the Homeplace resource meeting held in Hazard. She attended the Kentucky State Fair to help with the Medicare 2006 Informational Booth.

#### **Boyd County**

Kim Sansom was a judge in the Senior Citizens Crazy Days at the area center. The senior citizens all dressed "wild and crazy" and received prizes for best costume and participation.

#### **Carter County**

Anita Salyers held a Carter County Community Health Day. She worked with Our Lady of Bellefonte mammography unit. Anita attended the Carter County Interagency meeting.

#### **Elliott and Morgan counties**

Janet Kegley has worked very closely with Vocational Rehabilitation in order to get special and unusual surgeries approved.

#### **Greenup County**

Kelly McCarty attended the Northeast region computer training.

#### Johnson and Magoffin counties

Judy Bailey assisted with the Low Income Health Day with the health clinic at the Magoffin County Health Department. Judy participated in the monthly Magoffin County Senior Citizens meeting.

#### Lawrence County

Elizabeth Kelly attended the University of Kentucky Service Award Program.

#### **Rowan County**

Family health care advisors from Carter, Elliott and Bath counties are trying to serve the people of this county.

#### SOUTH CENTRAL REGION – Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson, and Warren counties; Regional Coordinator Beth Wells.

Our family health care advisors served a total of 1,275 clients and provided 21,946 services. Medication in the amount of \$1,354,312 was ordered by the FHCAs in this region.

Kentucky Homeplace staff was invited to a community meeting and an invitation only partnership meeting with U.S. Secretary of Health and Human Services Mike Leavitt in Bowling Green. Secretary Leavitt was unable to attend due to the Hurricane Katrina disaster and Dr. Mark McClellan, administrator of Medicare and Medicaid Services, spoke on his behalf. The South Central region continues to partner with the Social Security Administration to reach those who are eligible for the Social Security subsidy assistance that is available to assist with payment of the Medicare part D premium. South Central staff currently have enrolled approximately 100 clients in the program.

In a continued effort to provide disease education and prevention information to our clients, the South Central staff is working with the Barren River District Health Department to sponsor a diabetes education workshop for Kentucky Homeplace diabetic clients and their families. The event is scheduled for November. The region also came together to help those in need due to Hurricane Katrina and donated \$200 to the American Red Cross for hurricane disaster relief.

#### **Barren County**

Jeaneen Williams attended the Barren County Vision meetings and the Diabetes Update educational workshop provided by the Barren River District Health Department. Jeaneen also attended the Medicare community meeting in Bowling Green and the Center for Rural Health resource meeting at Mammoth Cave.

#### **Metcalfe and Monroe counties**

Janice Compton presented information about Kentucky Homeplace at the Metcalfe Senior Citizens Center and held several Community Health Days at the Metcalfe Community Action Agency. Janice also attended resource group meetings at the Center for Rural Health in Hazard and at Mammoth Cave.

#### **Edmonson and Hart counties**

Sharon Cherry attended the Hart County Vision meeting and participated in the Healthy Community Coalition Health Fair in Edmonson County. Sharon also attended the Center for Rural Health resource meeting at Mammoth Cave.

#### Warren County

Velma Koostra attended the Medicare community meeting in Bowling Green.

#### Allen and Simpson counties

Peggy Gillock attended the Allen County Vision meetings and the Medicare community meeting in Bowling Green. Peggy also attended the Center for Rural Health resource meeting at Mammoth Cave.

#### **Butler and Logan counties**

Bettie Phelps attended the Center for Rural Health resource meeting at Mammoth Cave.

# SOUTHEAST REGION – Breathitt, Floyd, Knott, Leslie, Letcher, Perry, Pike, Powell, and Wolfe counties; Regional Coordinator Lynn Whitaker.

This quarter everyone in the Southeast region received training on Medicare Part D and also on the effects of smoking. Our family health care advisors served a total of 1,582 clients and provided 29,742 services. Medication in the amount of \$2,312,275 was ordered by the FHCAs in this region.

Gina Bates, Tammie Holbrook and Lynn Whitaker attended the Appalshop radio talk show on smoking. Lynn Whitaker is facilitator for the Cooper/Clayton Smoking Cessation program that graduated 17 participants this quarter.

#### **Perry County**

Nancy Combs and Lynn Whitaker gave a presentation at the Senior Citizens Building regarding Homeplace services that are available to the community. Nancy attended an Advisory Committee meeting at Perry Central High School. Nancy had a total of 82 clients and provided 1,716 services.

#### **Floyd County**

Gina Bates is on the Resource Committee and attended a meeting with the South Central region in Bowling Green. Gina and Lynn Whitaker attended a meeting with the UK Center for Rural Health director, the regional coordinators and the other members of the Resource Committee held at the Center in Hazard. Gina had a total of 199 clients and 4,007 services.

#### **Leslie County**

Delana Roberts had two Community Health Days. She gave a presentation at the Appalachian Clinic regarding services that can be provided by Kentucky Homeplace program to their patients. Delana had 231 clients and provided 4,274 services.

#### **Pike County**

Kristie Childers attended an interagency meeting at the Big Sandy Area Community Action. She served on the federal jury this quarter, served 134 clients and provided 2,296 services to them. Barbara Justice served 223 clients and provided 4,277 services.

#### **Knott County**

Paul Vance served 154 clients and provided 3,154 services.

#### **Wolfe and Powell counties**

Pollyanna Shouse served 261 clients and provided 4,652 services.

#### **Breathitt County**

Julia Keene met with the coordinator of Community Action to discuss referrals to and from Kentucky Homeplace and Community Action. Julia met with the Drug Court coordinator to discuss drug abuse and rehabilitation in their county. Julia met with the Kentucky River Community Care liaison to discuss a referral system between the two agencies. Julia served 142 clients and provided 2,741 services.

#### **Letcher County**

Tammie Holbrook served 156 clients and provided 2,355 services.

# SOUTHERN REGION - Bell, Clay, Harlan, Jackson, Knox, Laurel, Lee, Owsley counties; Regional Coordinator Helen Collett.

This quarter our family health care advisors served a total of 1,439 clients, performed 26 home visits, 1,185 client site visits, and provided 25,690 services. Medication in the amount of \$3,287,312 was ordered by the FHCAs in this region.

#### **Bell County**

Nancy Brock held three community health days in conjunction with Consolidated Christian Ministries.

#### **Clay County**

The Clay County office held two social security information days this quarter with representatives from the Corbin office meeting with our clients and completing the paper work for them. These two days proved extremely useful for our clients. We also participated in health fairs with Red Bird Mission and the UK extension office in Clay County. A representative with James Medical did a presentation about its indigent program for us.

#### **Harlan County**

Shirley Madrey and Helen Collett met with Executive Judge Joe Grieshop to discuss Kentucky Homeplace and to ask for help locating a donated office.

#### Lee and Owsley counties

Linda Thacker and Helen Collett attended a Kentucky River Health Network meeting and a meeting in Estill County to discuss our program and how to network with Foothills Home Medical with its homeless grant. Linda attended a Medicare summary meeting at the Lee County Senior Citizens and participated in a book reading at the Lee County Head Start. Linda attended a Community Health Fair this quarter.

#### **Knox County**

Paul Frederick was invited to participate with a resource tour of the South Central Region. He was delighted to get to know these family health care advisors better and to gain an understanding of how our program works in their areas.

#### Laurel County

Helen Curry attended a presentation given by James Medical about its indigent patient program.

#### WESTERN REGION - Ballard, Caldwell, Calloway, Carlisle, Christian, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken, Trigg, Webster and Union Counties; Regional Coordinator, Ova Pittman

During this quarter we provided 27,897 services to 2,012 clients. Medication in the amount of \$1,762,148 was accessed for our clients. We are pleased to announce that the McCracken County FHCA position has been filled by Pamela Hamilton. Several of our staff have been instrumental in providing aid to victims of Hurricane Katrina. Christian County received several inches of rain and as a result suffered considerable flooding. Our Homeplace office in Christian was flooded and we were unable to get into it for several days, but Jennifer Walton was able to rescue her laptop and continue to serve her clients from home and her car. All staff attended a training session on Medicare Part D registration. Three of our staff attended an awards ceremony at UK and received Five Year Service Awards. We also attended a Kentucky Public Health Association Board of Directors meeting in Louisville and a coordinators' meeting in Hazard.

#### **Ballard and Carlisle counties**

Angie Carpenter volunteered to work one day a week in the Paducah office while that FHCA was out and assisted with training of the new FHCA.

#### **Calloway County**

Carla Gray attended the awards ceremony and received the Five Year Service Award and assisted with relief efforts for Hurricane Katrina victims at Camp W.O.W. in Calloway County. She assisted with training of the new FHCA in McCracken County.

#### **Christian and Trigg counties**

Jennifer Walton attended a Christian County Interagency council meeting.

#### **Fulton and Hickman counties**

Shan Roberts represented the program at the annual Pontotoc Health Fair, attended an open house at Fulton Elementary School, a health fair at the Clinton Senior Citizens Center and helped with a Medicare Part D sign-up session at the Hickman County Senior Center. She also gave a presentation regarding the program to both the Fulton and Hickman County senior centers and assisted with training of the new FHCA in McCracken County.

#### **Graves County**

Mary Beth Rohrer volunteered to work one day a week in the Paducah office while that FHCA was out and attended the awards ceremony where she received the Five Year Service Award.

#### Livingston and Crittenden counties

Sherry Morris volunteered to work one day a week in the Paducah office while that FHCA was out and helped with training of the new FHCA. She attended a Homeplace Resource Committee meeting at Mammoth Cave State Park, a joint resource committee – regional coordinator meeting in Hazard and a Livingston County Interagency meeting.

#### Lyon and Caldwell counties

Melissa Wynn attended Lyon County Interagency meetings, the Lyon County Champions meeting, and a Caldwell County Cancer Coalition meeting, participated in Marvelous Monday and represented the program at an informational meeting of the residents at Princeton Housing Authority.

#### **Marshall County**

Tessa Turner volunteered to work one day a week in McCracken County to assist with training of the new FHCA and assisted with a Medicare part D sign-up session at the Hickman County Senior Citizens Center.

#### **McCracken County**

Pamela Hamilton joined the program on Sept. 6 and has been shadowing established FHCAs in order to learn the ins and outs of finding sometimes elusive help for clients.

#### Webster and Union counties

Jerrell Rich participated in the Webster County Vocational Job Shadowing Program, the Webster County Back to School Readifest and opened a Kentucky Homeplace office in the Union County Hospital.

#### **CLIENT ENCOUNTERS** Actual situations encountered by our family health care advisors this past quarter

This quarter our family health care advisors encountered several refugees from Hurricane Katrina who have been relocated to Kentucky. Our client base has been expanded to help those who have no other resources. In addition to helping with medications, we have been asked to assist with eyeglasses, food and shelter for the refugees.

The American Red Cross referred two ladies, a mother and daughter from Mississippi, for help with their medications. Both of these women had been displaced due to Hurricane Katrina. When they were told to leave Gulfport by authorities, they got three days worth of clothes and headed for Kentucky. The mother has a sister living in Kentucky and this was the only place they had to go. Her daughter traveled with her husband and an infant.

They had no way to contact their hometown because the power and phone lines were down. They didn't even know if they had a home to go back to. Both women were out of their medications and didn't have any way to pay for them. The Red Cross had given them food and clothing. They were also going to help them get gas money back to Mississippi when they were allowed to go back. The women were overwhelmed by their experience and didn't know what to do and where to go. Even so, they were so thankful of the Red Cross for helping with all that they did.

The mother had heart surgery last year and was on heart medications among others. The daughter has very bad seizures and couldn't go without her medication or she would be in the hospital. She was distraught over her medications because she had to have it in order to take care of her baby. I called the Red Cross and told them that I would call the local doctors and see if I could get any help. A local clinic found some samples of one of the mother's medications and was willing to give them to her but that was all they had. I then contacted another local clinic and got through to its chief executive officer. He said he would do anything that he could to help. He agreed to have both clients seen by their doctors and to help them with their medications. I called the clients back and they were overjoyed with the news. They were so thankful for all the help that they had gotten since they arrived in Kentucky.

In the last week we have all had to deal with the tragedy of the hurricane. In Calloway County, we have received more than 100 hurricane victims. They are staying at the Woodman of the World Camp. I have enjoyed working with the health department as much as possible and have been able to help in many ways, from setting up pap smears to getting eye exams. We have several of the victims set up to receive medications and some of the children to receive eye exams and eyeglasses through the Vision Service Plan

program. All of the children have started school here and seem to be very happy in the community. Some of the adults have started working.

I know this is a nationwide problem but it has really hit in my home for me. It is so sad to hear these children talk about what they have seen and heard. I really hope in the weeks to follow that I am able to help in many more ways.

I had a single mother of two come in to my office seeking help. She was a victim of Hurricane Katrina. She had exhausted all her funds just driving here because of the high price of gas. She hated to ask family members for help when they had been kind enough to take her in. During my interview with her, she started telling me of the things that she needed just to survive, such as baby formula, and that food was the biggest item of concern. I called the local health department to start the process of getting the children on the Women's, Infants, and Children program to help get formula and other food items. Then I crossed the hall to the food stamp office and got her qualified for food stamps (the government has made exemptions for these victims to have immediate medical coverage and food stamps). Then I called the local clothing bank and it was also willing to assist. My client was overwhelmed with the assistance she was receiving through the local resources.

One late afternoon I was sitting at my desk and the phone rang. An employee had been bitten by a brown recluse spider and his insurance had not gone into effect yet. I told the caller to have him come to my office the next day.

The following day a gentleman hobbled into my office saying he had not been able to sleep the night before because of severe pain. He had been bitten last November, and the symptoms were reoccurring every few months. He had been to the local emergency room three times; the last time had been the day before. The emergency room personnel were rude, because he had been there three times and hadn't had money or insurance to pay for the doctor's visit. They gave him some antibiotics and advised him not to come back.

My first suggestion was to call a local agency and see if they could assist him with seeing another doctor. I called and found that he would need to show proof of residency in our county for a five-year period and would need at least three references. I asked if he could come up with this information, but he did not think he could. I then called a local clinic, as he is considered to be the working poor, but they were not available.

I called a free clinic in a nearby town to see if they would see him but they could not as he was not a resident of their county. I told him to go to the emergency room in another county, explaining that it is a compassionate hospital and would give treatment even if you cannot pay for services. Later that afternoon, I received a call from his employer saying that he had been seen at that emergency room. They had immediately lanced his leg and relieved some of the pain. Now he needed assistance with the prescriptions they had given him. I assisted with getting the antibiotic through a local Catholic charity but could not help with the pain prescription. The client returned to my office later to thank me for all I had done for him. I explained that is what our agency does for people. It made my day!

During this quarter I talked with clients who are concerned about how the new Medicare drug plan will affect them getting their medicine. They have been hearing different stories and have expressed their concerns about how they will pay deductibles, co-pays and still be able to afford food on the table. Most of the clients I work with are just making it with the help from Kentucky Homeplace and getting their medicines at no cost. They don't know how they can come up with extra money every month. I have explained we will try to keep helping them as long as the drug companies will allow us to process the applications. This has been the biggest concern for the ones that have been able to get their medicine for years without worry.

Family health care advisors help bridge the gap for people needing assistance with a variety of needs that run the gamut. Recently, a person called who had been referred by his doctor needing help with maintenance medications. While asking questions concerning his basic health and financial situation I learned his monthly income was below Kentucky Medicaid guidelines. I could not make an appointment for several weeks, so I referred him to make an application for Supplemental Security Income to supplement the monthly income and apply for a Kentucky Medicaid card. When my client came in for our appointment he had been approved for both cards.

I have been assisting a 79-year-old client for the past couple of months with the Hear Now program, trying to get her some new hearing aids. She is a widow who lives alone and has no children. I began the process by doing a home visit and filling out a Hear Now application. Next, I scheduled her appointment with the audiologist. She really needed the hearing aids because the ones she had were 17 years old and beeped continually. She was leaving her door open because she was afraid someone would come by and she would not hear the doorbell. She called me expressing concerns that maybe she would not be eligible through the program because even though she has low monthly income she has an annuity she is saving for burial expenses and thought that might make her ineligible. Together we completed more paperwork explaining her situation and returned it to Hear Now.

She called me and said she was approved through the Hear Now program for new hearing aids. She told me if I had not helped her to complete the paper work and encouraged her to continue the process she would not be getting new hearing aids. She is so pleased and said how much she appreciates the Kentucky Homeplace program.

While having to be absent from my office and having surgery at UK Hospital, I was still able to help someone with their medication. The patient in the bed next to me had a severe infection in his foot due to diabetes. He was going to lose a large portion of his foot. A social worker with the UK Hospital was assessing him and found he had no way to get his medication. Without medication, his diabetes was out of control. As the social worker started to leave the room, I asked if she was aware that the University had a program called Kentucky Homeplace. She said she wasn't and I proceeded to give her information about the program and who she could contact to find further references. The patient in the room with me was from Estill County and the social worker was going to find the FHCA in that region for assistance. Making this social worker aware of what Kentucky Homeplace could do will hopefully help others that are in the hospital.

A couple of weeks ago a young man came into the office requesting help with his father. His father had no electricity, no water and said he was drinking out the creek. His father had multiple medical conditions with no access to health care. The young man said his dad was supposed to be on several medicines but had no income or transportation to acquire these medicines. The son has been living out of state but came home to help his dad when he found out about his living conditions.

I gave him the address and phone number for our food pantry so he could get his dad some food, and I also gave him the address and phone number for our community action service office in order for him to receive help with his electricity. The office is going to help him get his power reconnected. I also called a free clinic in the next county and explained the situation and made an appointment for this man to get the health care and free medicines he needs.

An 82-year-old female was referred to me by the Cancer Society. I called and scheduled a visit. She could hardly get around with a walker. She said she was not able to wash her hair, cook or do house work, but wanted to stay home. She was very thin and frail. I called to see if she could get Meals on Wheels. I called her doctor to see if he could get her referred to Home Health. I found out today that she is getting personal care and her house cleaned by Home Health and getting meals.

I was contacted by Life Line to do a home visit to help a deaf woman with medication assistance. The client could read lips and through several hand-written messages, consents were signed and applications completed. She lives alone, has no transportation and relies on others to transport her to her physician. I brought back applications to the office and mailed them to her physician. Their office contacted me later, stating that her medication had been received at the physician's office.

I have a client who was diagnosed with diabetes. She needed dietary information and help getting a glucometer and testing strips. I gave her a glucometer, testing strips and educational materials on diabetes, along with nutritional information. I completed applications to assist her with her medications that she could not afford and referred her to the health department for an appointment with a nutritionist.

### KENTUCKY HOMEPLACE SITE INFORMATION

ADMINISTRATION	PERSONNEL	TITLE	TELEPHONE	ADDRESS
Kentucky Homeplace	Fran Feltner, B.S.N., R.N.	Director of Lay	606-439-3557,	Kentucky Homeplace
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	Charles Spencer	Data	606-439-3557,	Kentucky Homeplace
	_	Coordinator	Ext 83646	750 Morton Blvd
	cdspen2@uky.edu			Hazard, KY 41701

SOUTHEAST		COUNTRY		
REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
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1-800-851-7512	Nancy Combs	Perry	606-439-3557	Kentucky Homeplace
Fax: 606-435-0427			1-800-851-7512	750 Morton Blvd
	never0@uky.edu		Fax: 606-435-0427	Hazard, KY 41701
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				59 Cowtown Rd, STE 3
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	droberts@uky.edu			Hyden, KY 41749
	Barb Justice	Pike	606-433-0327	Kentucky Homeplace
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	bajust0@uky.edu		fax: 606-433-0440	478 Town Mtn Road
				Pikeville, KY 41501
	Kristie Childers	Pike	606-432-1301	Kentucky Homeplace
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	kchil2@uky.edu			478 Town Mtn Road
				Pikeville, KY 41501
	Gina Bates	Floyd	606-377-6463	Kentucky Homeplace
		2		McDowell Professional
	gbates@uky.edu			Clinic Bldg.
				9879 Rt. 122
				McDowell, KY 41647
	Pollyanna Shouse	Wolfe	606-668-7900	Kentucky Homeplace
	-		Fax: 606-666-4473	Wolfe County Courthouse
	pshou1@uky.edu	Powell		PO Box 236
				Campton, KY 41301

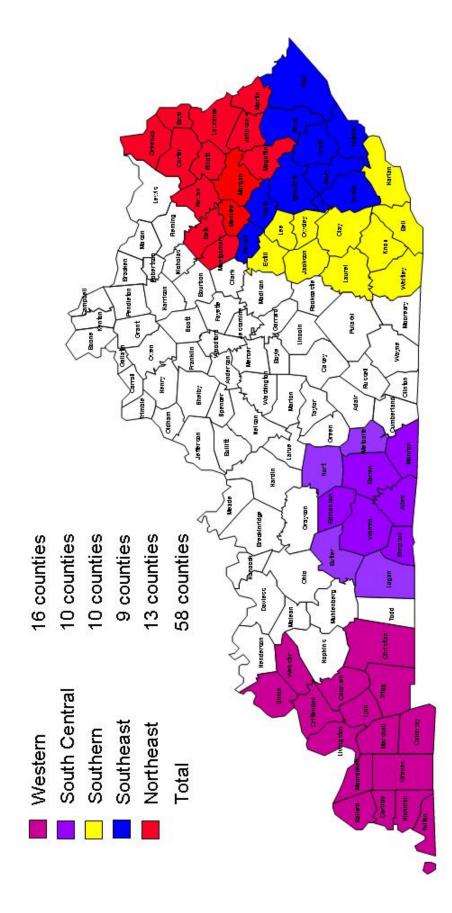
SOUTHERN				
REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
Helen Collett	Michelle Ledford	Clay/	606-599-1039	Kentucky Homeplace
76 Fayette Properties		Jackson		76 Fayette Properties
Manchester, KY 40962	kmledf2@uky.edu			Manchester, KY 40962
1-888-220-3783	Nancy Brock	Bell/Whitley	606-337-6886	Kentucky Homeplace
606-599-1039			Fax: 606-337-7183	Total Care
606-599-8189	nbroc2@uky.edu			121 Virginia Ave
Fax: 606-599-8619				Pineville, KY 40977
<u>collett@uky.edu</u>	Linda Thacker	Lee/Owsley/	606-464-2156	Kentucky Homeplace
		Estill	Fax: 606-464-2176	Lee County Courthouse
	Linda.Thacker@uky.edu			P.O. Box 645
NOTE:				Beattyville, KY 41311
	Shirley Madrey	Harlan	606-574-9268	Kentucky Homeplace
Estill, Jackson, and			606-574-0239	P.O. Box 239
Whitley counties please	smadr2@uky.edu		Fax: 606-574-0384	313 Central Street
call regional coordinator at				Grays Knob, KY 40829
number listed above	Paul Frederick	Knox/Whitley	606-546-4175	Kentucky Homeplace
			Ext. 4065	1 Hospital Drive
	pfred2@uky.edu			P.O. Box 160
				Barbourville, KY 40906
	Helen Curry	Laurel/Whitley	606-878-1950	Kentucky Homeplace
			Fax: 606-878-1598	188 Dog Patch Trading Ctr
	hscurr2@uky.edu			London, KY 40741

NORTHEAST				
REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
Deanna Jessie 122 S. Carol Malone Blvd Grayson, KY 41143 606-474-2742	Kelly McCarty <u>kmcca3@uky.edu</u>	Greenup	606-473-6496	Kentucky Homeplace Greenup Co. Health Dept PO Box 377 Greenup, KY 41144
1-888-223-2910 Fax: 606-474-2592	Teresa Judd tjudd2@uky.edu	Bath Menifee Montgomery	606-674-2728 fax: 606-674-2729	Kentucky Homeplace 39 Cedar Creek Drive Owingsville, KY 40360
djess0@uky.edu NOTE:	Elizabeth Kelly ekell2@uky.edu	Lawrence/ Martin	606-638-1079	Kentucky Homeplace 122 Main Cross Ricky Skaggs Blvd Louisa, KY 41230
Martin and Rowan counties please call	Anita Salyers <u>asaly2@uky.edu</u>	Carter	606-474-2742	Kentucky Homeplace 122 S. Carol Malone Blvd Grayson, KY 41143
regional coordinator at number listed above.	Janet Kegley jkkegl2@uky.edu	Elliott Morgan	606-738-5927	Kentucky Homeplace Senior Citizens Building Main Street Sandy Hook, KY 41171
	Kim Sansom <u>ksans2@uky.edu</u>	Boyd	606-931-0765	Kentucky Homeplace Boyd Catlettsburg Sr Center 3015 Louisa Street Catlettsburg, KY 41129
	Judy Bailey jbail2@uky.edu	Johnson	606-789-4232	Johnson Co. Health Dept 630 James Trimble Blvd Paintsville, KY 41240
	Judy Bailey jbail2@uky.edu	Magoffin	606-349-8842 Fax: 606-349-8841	Lloyd M. Hall Community Center Church Street Salyersville, KY 41465

SOUTH CENTRAL REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
Beth Wells	Sharon Cherry	Edmonson	270-597-2246	Kentucky Homeplace 221 Mammoth Cave Rd
P.O. Box 1949 (42142) 119 Park Avenue	scher2@uky.edu	Hart	1-800-507-2132	Brownsville, KY 42210
Glasgow, KY 42141	Peggy Gillock	Allen	270-237-3826	Kentucky Homeplace
	pgilo2@uky.edu	7 mon	210 237 3020	311 North 3 <sup>rd</sup> Street
270-659-2893		Simpson		Scottsville, KY 42164
1-800-890-6368	Velma Koostra	Warren	270-781-7923	Kentucky Homeplace
Fax: 270-659-0456	Velma.Koostra@uky.edu			P.O. Box 70043
handling orders a day				177 Graham Avenue
bwell2@uky.edu	In the Community of	Manual	270 407 0254	Bowling Green, KY 42102
	Janice Compton jcomp2@uky.edu	Monroe	270-487-9354	Kentucky Homeplace P.O. Box 495
	<u>jcomp2(a,uky.edu</u>	Metcalfe		401 West Fourth Street
		Wietculie		Tompkinsville, KY 42167
	Bettie Phelps	Logan	270-726-8350	Kentucky Homeplace
	bfphel2@uky.edu	Ū.		Logan Health Dept
			Fax: 270-726-8027	151 South Franklin
				Russellville, KY 42276
	Bettie Phelps	Butler	270-526-6267	Kentucky Homeplace
	<u>bfphel@uky.edu</u>			Community Action Bldg
				302 West Ohio Street
	Jeaneen Williams	Barren	270-659-2053	Morgantown, KY 42261 Kentucky Homeplace
	jwill6@uky.edu	Darich	210-037-2033	P.O. Box 1949 (42142)
	<u></u>			119 Park Avenue
				Glasgow, KY 42141

WESTERN				
REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
Ova Pittman Marshall Co Courthouse P.O. Box 378	Shan Roberts srobea@uky.edu	Fulton Hickman	270-472-3674	Kentucky Homeplace 510 Mear Street Fulton, KY 42041
1101 Main Street Benton, KY 42025 270-527-4350	Pamela Hamilton cbest2@uky.edu	McCracken	270-443-9576 Fax: 270-443-9577	Kentucky Homeplace 1524 Park Ave Paducah, KY 42003
1-800-862-0603 Fax: 270-527-4352	Mary Beth Rohrer mbrohr2@uky.edu	Graves	270-251-0153	YMCA Building 915 North 15 <sup>th</sup> Street P.O. Box 575
opitt2@uky.edu	Tessa Turner-Vail	Marshall	270-527-4351 Fax: 270-527-3922	Mayfield, KY 42066 P.O. Box 378 Benton, KY 42025
	Carla Gray	Calloway	270-767-9829	Calloway Co Health Center 701 Olive Street
	cgray0@uky.edu Angelic Carpenter	Ballard	270-335-3358	P.O. Box 1115 Murray, KY 42071 Ballard County Courthouse
	astor2@uky.edu	Carlisle		P.O. Box 318 132 North 4 <sup>th</sup> Street Wickliffe, KY 42087
	Jennifer Walton hophomplac@bellsouthnet	Christian Trigg	270-881-1388 Fax: 270-881-1378	Kentucky Homeplace 1100 Liberty Street Hopkinsville, KY 42240
	Sherry Morris	Livingston	270-928-3321	Livingston Co Health Dept 124 State Street P.O. Box 128
	Melissa Wynn	Lyon	270-388-0044	Smithland, KY 42081 Lyon Co Health Dept
	mwynn2@uky.edu	Caldwell		P.O. Box 96 Eddyville, KY 42038
	Jerrell Rich	Webster Union	270-664-2480 Fax: 270-664-2480	Trover Clinic Building 9086 State Rt 132 West Clay, KY 42404

# Kentucky Homeplace Statewide Service Area October 2005



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