

Kentucky Homeplace

April 01, 2025- June 30, 2025
Quarterly Report



Kentucky Homplace attends a staff meeting and training at Cumberland Falls State Resort Park in June.

<http://www.kyruralhealth.org/homeplace>

Funding for the program is a joint collaboration of the Kentucky Cabinet for Health and Family Services and The University of Kentucky and the Center of Excellence in Rural Health.

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Kentucky Homeplace

My Fellow Kentuckians,

Kentucky Homeplace CHWs were very successful for this reporting period, with values nearing six million dollars in assistance provided to the residents of Kentucky. They have been busy assisting clients with insurance assistance education through a partnership with the Asclepius initiative (TAI) in which all KHP CHWs were trained as trusted messengers. All CHWs attended a re-entry simulation offered by the Department of Corrections' Division of Re-entry, and most were recertified in Basic Life Support CPR, along with many other continuing education trainings.

Kentucky Homeplace administration continues to train CHWs across the state and trained a total of 56 individuals during this quarter who aspire to work in the CHW field. Please take a moment to review this report, as it highlights the great work that our CHWs are doing out in their communities.

For the period April 01, 2025– June 30, 2025, the CHWs provided 15,497 services for 2,117 clients. CHWs logged 4,752.80 hours on care coordination activities with a value of \$113,164.17. The amount of medication accessed was \$5,262,275.59, and other service values (not medications) accessed at \$ 611,993.58 for a combined total of \$5,987,433.34.

The entire annual report is posted on the UK Center of Excellence in Rural Health's web page at <http://kyruralhealth.org/homeplace>. The report is found under the Kentucky Homeplace tab, Annual Reports. If you wish to have a printed copy, please call 1-855-859-2374 or email me at mace.baker@uky.edu.

Sincerely,

William Mace Baker

William Mace Baker, RN

Director, Kentucky Homeplace Program

Program Activities

April 01, 2025-June 30, 2025

Community Engagement Activities

The following are samples of meetings/events attended:

Interagency meetings to receive updates, resources, and referrals for Homeplace Clients.

Diabetic Shoe Clinics/Diabetic Support Groups

KYACHW Sub-Committee Meetings, Board Meetings, Quarterly and Annual Meetings via in-person and Zoom

Presented *Growing Together: Enhancing Elderly Wellness in Rural Communities* at Appalachian Research Day

Professional Development/CHW training

Drug Assistant and Kentucky Prescription Assistant Program trainings (KPAP)

Re-entry simulation training

Basic Life Support (CPR) Training and Certification

Database Quality Improvement Trainings

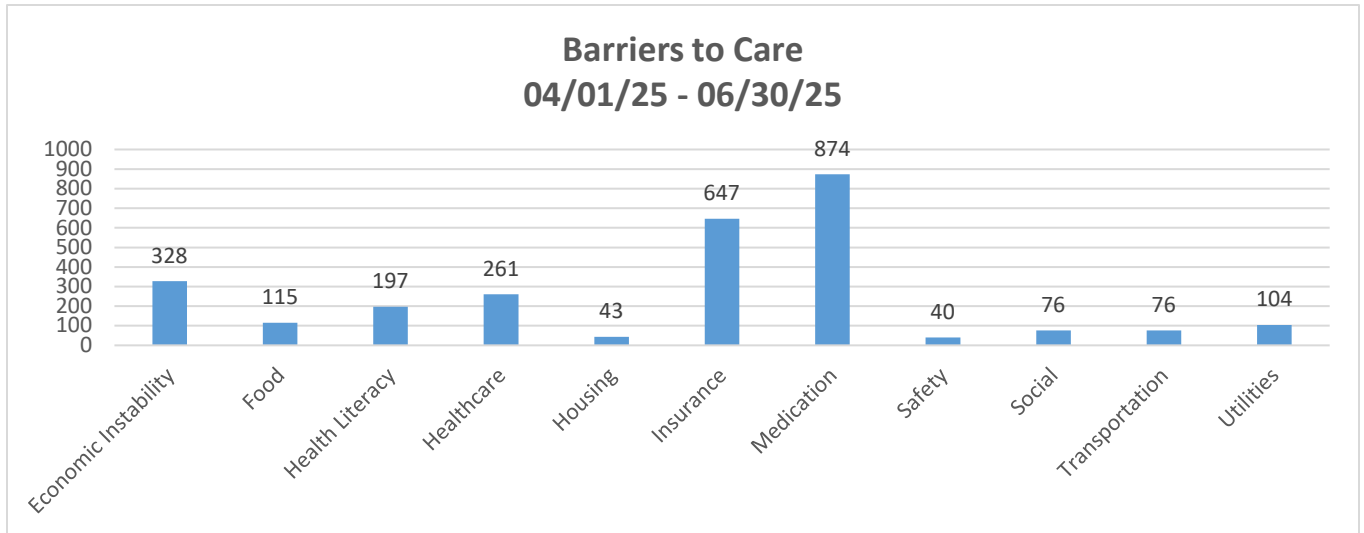
Chronic Disease Self-Management Classes (CDSMP) and Leader Training

Asclepius Initiative Program (TAI)

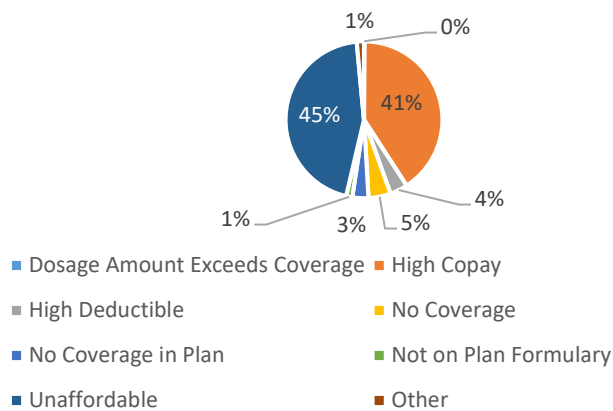
Other News

The Center of Excellence in Rural Health and Kentucky Homeplace would like to wish Elizabeth Smith a Happy Retirement after more than 15 years with the Kentucky Homeplace program!

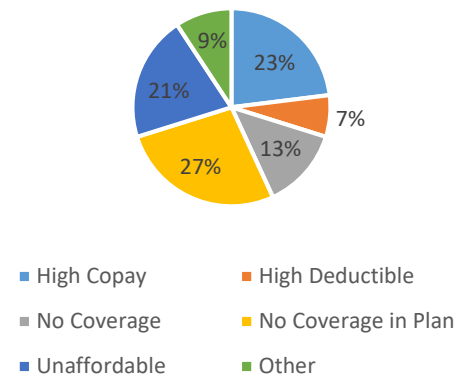
Social Determinants of Health



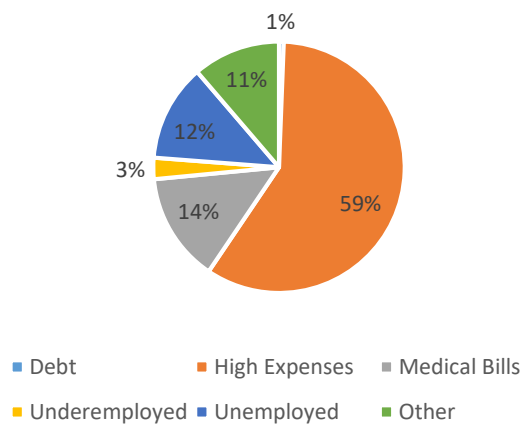
Medication



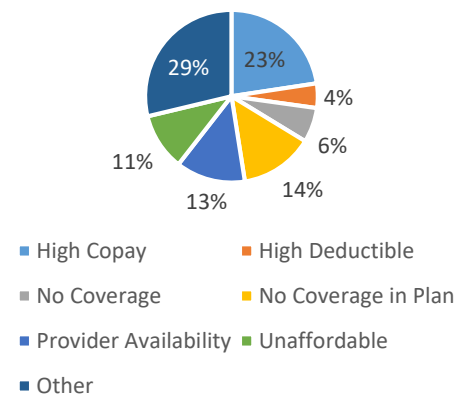
Insurance



Economic Instability



Healthcare

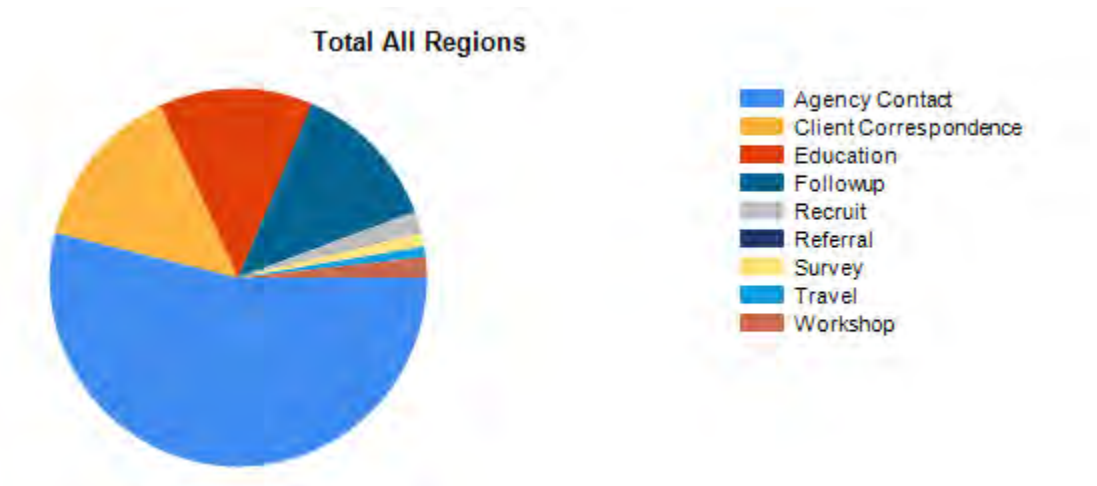


Activity Summary

(Clients Visited: 04/01/2025-06/30/2025)

Activity	CHW Hours
Agency Contact	2,558.77
Client Correspondence	683.33
Education	627.67
Follow up	613.78
Recruit	83.00
Referral	3.75
Survey	57.75
Travel	42.50
Workshop	82.50
Grand Total:	4,753.05

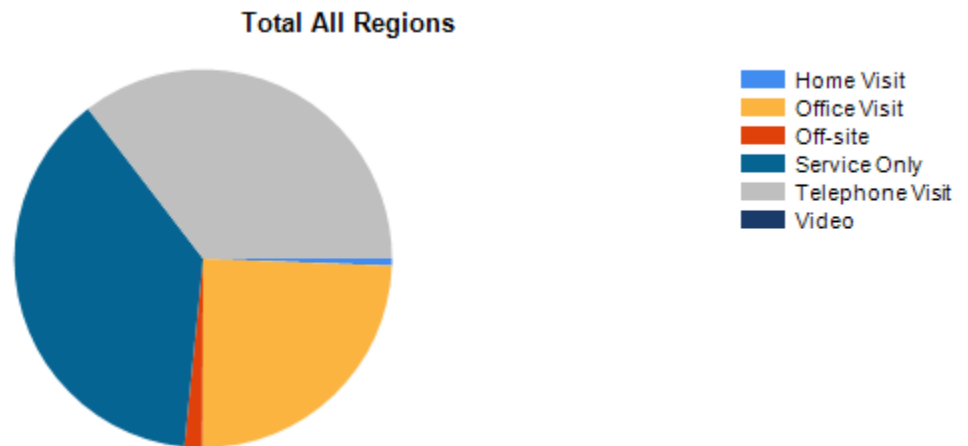
Total Service Value for 4,753 hours equals \$113,170.12.



Visit Summary

(Clients visited: 04/01/2025–06/30/2025)

Visit Type	Client Visits
Home Visit	39
Office Visit	1,583
Off-site	98
Service Only	2,456
Telephone Visit	2,290
Video	2
Grand Total:	6,468

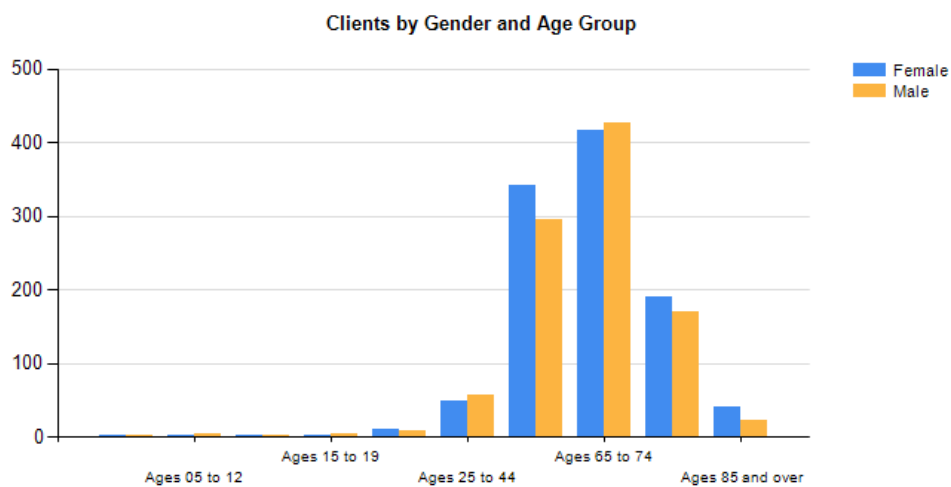


* Service only involves any actions taken on behalf of the client while the client is not present.

Age Gender Summary

(Clients visited: 04/01/2025–06/30/2025)

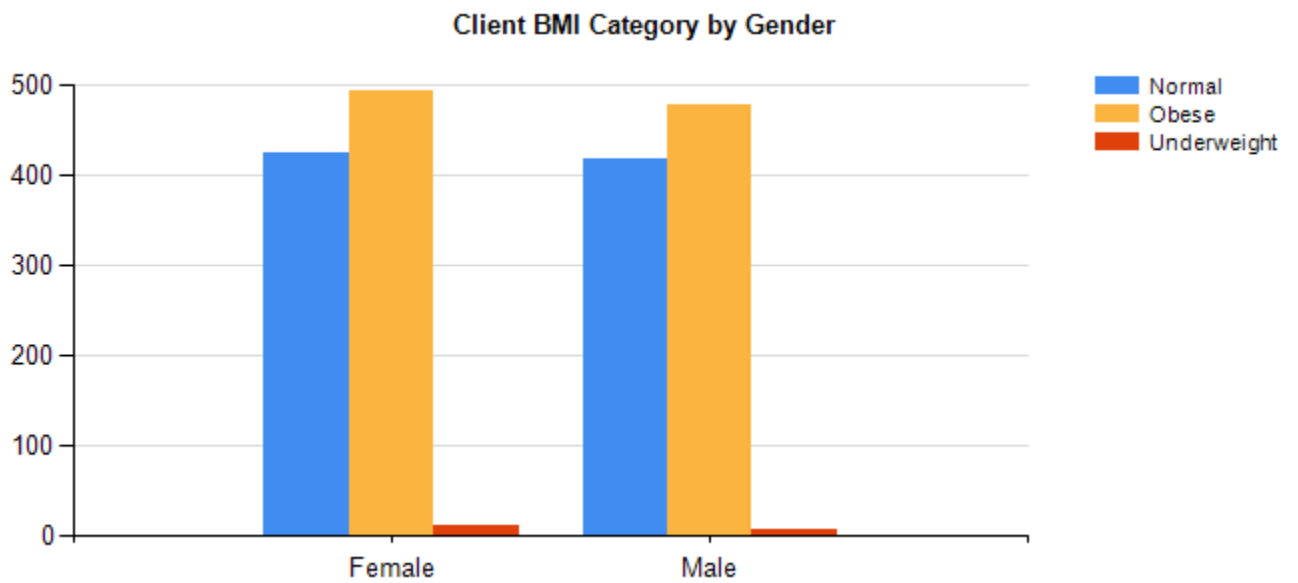
Age Group	Female	Male
Ages 00 to 04	2	1
Ages 05 to 12	1	4
Ages 13 to 14	2	3
Ages 15 to 19	1	4
Ages 20 to 24	11	9
Ages 25 to 44	49	56
Ages 45 to 64	342	295
Ages 65 to 74	417	426
Ages 75 to 84	189	170
Ages 85 and over	40	23



BMI Category Summary

(Clients visited: 04/01/2025–06/30/2025)

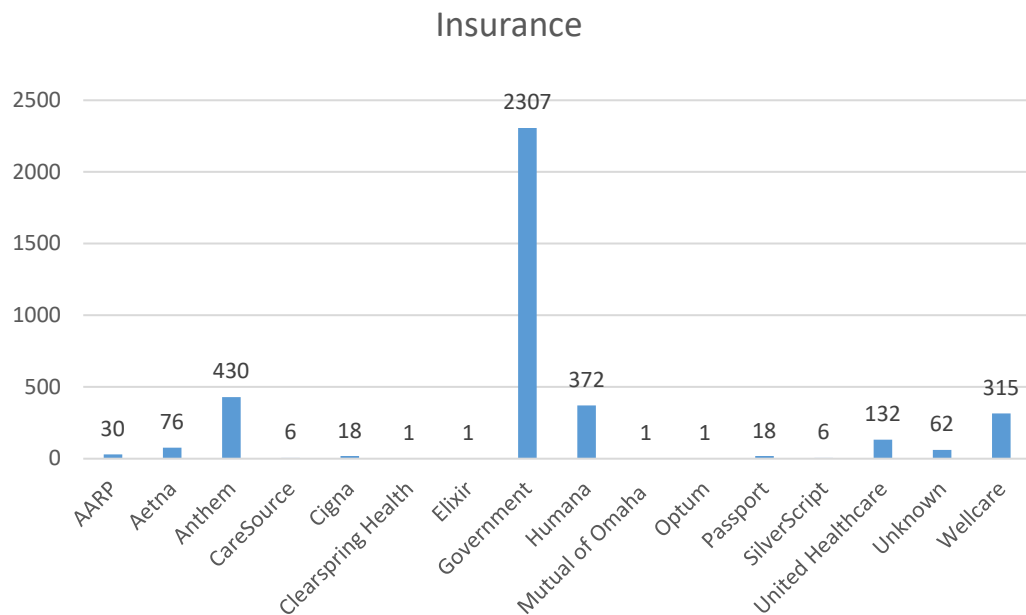
Gender	Bmi Category	Clients
Female	Normal	426
	Obese	494
	Underweight	12
	Total:	932
Male	Normal	419
	Obese	478
	Underweight	7
	Total:	904
	Grand Total:	1,836



Insurance Summary

(Clients visited: 04/01/2025–06/30/2025)

AARP	30
Aetna	76
Anthem	430
CareSource	6
Cigna	18
Clearspring Health	1
Elixir	1
Government	2307
Humana	372
Mutual of Omaha	1
Optum	1
Passport	18
SilverScript	6
United Healthcare	132
Unknown	62
Wellcare	315

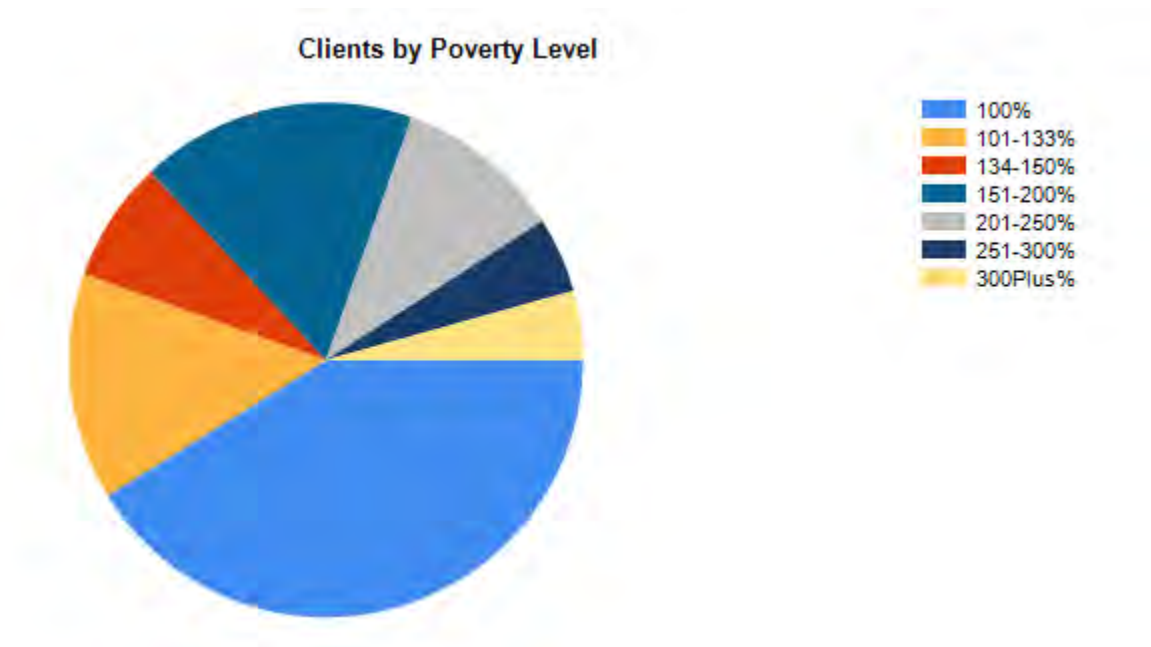


*Government category includes Medicare A, Medicare B, Medicare Advantage, Medicare Supplemental, Traditional Medicaid, and Veterans Administration.

Poverty Level Summary

(Clients visited: 04/01/2025–06/30/2025)

	100%	101-133%	134-150%	151-200%	201-250%	251-300%	300Plus%	Total
Clients	566	295	160	444	300	148	132	2,045

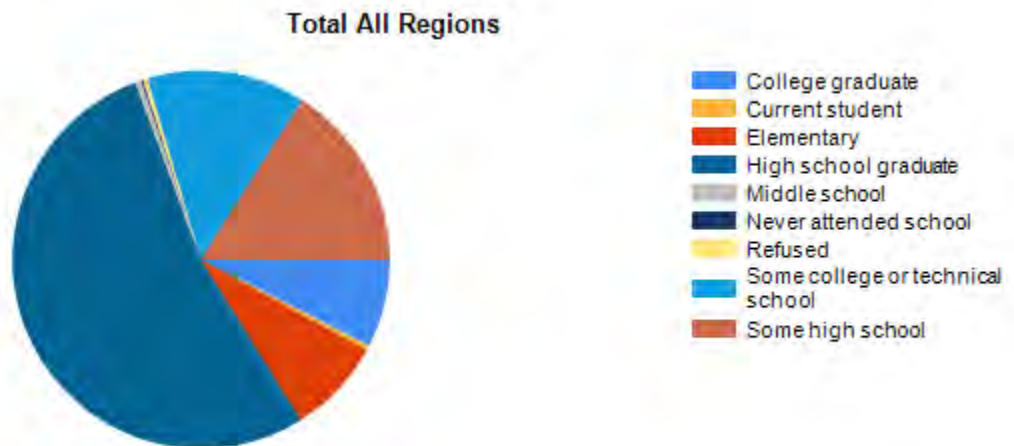


*Total is unduplicated clients

Education Level Summary

(Clients visited: 04/01/2025–06/30/2025)

Education Level	Clients
Never attended school	4
Elementary	168
Some high school	327
High school graduate	1088
Some college or technical school	278
College graduate	154
Refused	8
Current student	8
Middle school	10
Grand Total:	2,045



*Total is unduplicated clients

Highlights of Kentucky Homeplace CHW 2nd Quarter Activities



Pictured above are CHWs Kim Smith and Jowana Combs setting up at an event for the tornado victims in London, Kentucky, this past May. Kentucky Homeplace and workers gathered up supplies shown above and delivered to those affected. The last picture is an example of the devastation our fellow Kentuckians were facing. We teamed up with Lowe's of Hazard, KY for a discount on the items purchased for this cause.



Pictured above are Mace Baker and Michaela Amburgey presenting at a Kentucky Homeplace Community Health Tier 1 Foundational training held in Covington, Kentucky, this past April and May.



Pictured above is Michaela Amburgey and Darla Shepherd at the Appalachian Research Day in London, Kentucky, in April of this Quarter. They presented *Growing Together: Enhancing Elderly Wellness in Rural Communities*.

Kentucky Homeplace Cumberland Falls State Resort 2nd Quarter in-person Staff Meeting along with Re-Entry Simulation Training w/Carey McKinney/Reentry Coordinator with The Division of Reentry Services- Region 3/District 20, Samantha Irvin, Justice Program Administrator, and Sara Stark from Dist 6, along with volunteers from SkyHope Recovery Center in Somerset who assisted with the training.





Pictured left:

Following Q2 Training and Staff Meeting, two of our CHWs were surprised with a “Welcome Baby Combs” Surprise for Mommy to Be, Jowana Combs and a “Happy Retirement Celebration” for Elizabeth Smith. Congratulations to both.

Pictured right:

CHWs Carole Frazier and Chyna Smith attended and exhibited at the KRADD Senior Games event in Knott County.



Client Encounters- Actual Situations Encountered by Community Health Workers

April 1, 2025 – June 30, 2025

I had an individual contact me for help with an expensive medication, a new individual who is new to Kentucky Homeplace. The client was very excited and happy that I knew of a resource that could help with the cost of the medication. Meeting individuals who feel like they have nowhere to turn for help, and realizing there is help in the community warms my heart!

I attended a health fair at the local farmers' market. The event brought together many great community partners. One especially memorable moment was when the diabetic shoe specialist was invited on the radio station and spoke for two hours. She highlighted her work with Kentucky Homeplace, which led to several new calls to my office for assistance with diabetic shoes, glasses, and medications. It was a rewarding day that truly showcased the power of local collaboration in supporting the health and well-being of our community.

Sometimes the wait is worth it. I have a client who started taking Ozempic last year which resulted in great success in lowering her A1c. Due to program delays that were out of my control, she was unable to take this medication for four months. During this time, I was able to get her enrolled in Diabetic self-management classes and educational classes that gave her the knowledge she needed to try stabilizing her glucose numbers. Finally, the pharmaceutical company caught up with their orders, and she received her medication. This client's A1c went back to normal. She was very happy with the education and the knowledge of knowing that with everything she had learned, it was possible to manage her diabetes.

I had a young man come into my office with his grandmother needing assistance with glasses. The young man has Medicaid insurance that pays for his glasses, but he broke them just days after getting them. Unable to use his insurance again to replace them,

his grandmother brought him in to see me. We completed an application, and he picked out his frames (which he likes a lot better than the broken glasses). He was a very happy young man.

This quarter I have assisted several clients in obtaining a Qualified Health Plan. These clients had been insured through Medicaid, but no longer qualify and had no insurance coverage. The most expensive plan that these clients had to choose was \$24 per month. These clients were so confused when they came to us just trying to figure out what these plans cover. It was very satisfying to be able to assist them with finding coverage.

I had a gentleman come in who was in desperate need of assistance with some medications. He has no insurance and was also just above the income level for Medicaid. His health is very bad and yet still trying to work. Was able to assist him in getting several medications and also Boost high protein because his protein levels were terribly low. He felt so fortunate to have found him and I/we were so happy to be able to help him.

Having individuals come to me month after month to help them with their everyday life shows the bond and trust you build with individuals, which is one of the best parts of working for Kentucky Homeplace and being a Community Health Worker.

A client came to Kentucky Homeplace needing help with medication and co-pays for a CT scan and heart catheterization. Her Medicare Advantage plan didn't cover the costs, and she couldn't afford the hundreds of dollars needed on her fixed income. We contacted her cardiologist to get the dosage for her new medication and gathered all the documents needed to apply for prescription assistance. Once completed, we sent the application to her doctor for a signature. She was approved, saving her over \$200 each month on medication.

We also reached out to two hospitals to apply for financial assistance. She was approved at both, which covered her current bills and provided help with any future medical bills for a full year.

She was incredibly thankful. With these supports in place, she can now get the care and medication she needs without the stress of overwhelming costs.

A client came in needing help with her medications after losing her job-based insurance when her work hours were reduced to part-time. She has a chronic health condition and needs her medications to avoid serious, life-threatening complications. Without insurance, her medications were costing her hundreds of dollars each month. After reviewing her income and household situation, I found that she qualified for Medicaid. I helped her apply, and she was approved. Now, she can continue seeing her primary care doctor and get the medications she needs to stay healthy and active.

I met with a client who was taking several medications the costed him over \$400 each monthly. The client came and we were able to find all of them on prescription assistance programs, and now the client will be able to get all of his medications for his diabetes and asthma for free.

Following up on last quarterly story about the client that had a new cancer diagnosis and needed help with transportation. I was able to get that client approved for gas vouchers to cover a year of cancer treatment travel, also we did get him approved for ensure to be delivered every 90 days. He was also given bedside towels and a walker.

A new client came to me after having just been awarded disability and now has no insurance coverage; she will get Medicare after her waiting period. For now, this client was approved for help with all her maintenance medications and was very happy that she would not have to choose which medications to buy and which to discontinue due to cost.

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