

Kentucky Homeplace

July 01, 2024- June 30, 2025
Annual Report



<http://www.kyruralhealth.org/homeplace>

Funding for the program is a joint collaboration of the Kentucky Cabinet for Health and Family Services and The University of Kentucky and the Center of Excellence in Rural Health.



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Kentucky Homeplace

My Fellow Kentuckians,

Kentucky Homeplace CHWs were very successful for this reporting period with values nearing six million dollars in assistance provided to the residents of Kentucky. They have been busy helping clients with insurance assistance education through a partnership with the Asclepius initiative (TAI) in which all KHP CHWs were trained as trusted messengers. All CHWs attended a re-entry simulation offered by the Department of Corrections Division of Re-entry and most were recertified in Basic Life Support CPR along with many other continuing education trainings.

Kentucky Homeplace administration continues to train CHWs across the state and trained a total 210 individuals during this fiscal year who aspire to work in the CHW field. Please take a moment to review this report as it highlights the great work that our CHWs are doing out in their communities.

For the period July 01, 2024– June 30, 2025, the CHWs provided 62,195 services for 5,5564 clients. CHWs logged 19,384.77 hours on care coordination activities with a value of \$461,551.38. The amount of medication accessed was \$21,687,343.71, and other service values (not medications) accessed at \$ 2,345,209.23 for a combined total of \$24,032,552.94.

The entire annual report is posted on the UK Center of Excellence in Rural Health's web page at <http://kyruralhealth.org/homeplace>. The report is found under the Kentucky Homeplace tab, Annual Reports. If you wish to have a printed copy, please call 1-855-859-2374 or email me at mace.baker@uky.edu.

Sincerely,

William Mace Baker

William Mace Baker, RN, Director, Kentucky Homeplace Program



Program Activities
July 1, 2024-June 30, 2025

Community Engagement Activities

Interagency Meetings attended for updates, resources and referrals for Homeplace Clients.

Diabetic Shoe Clinics/Diabetic Support Groups

KYACHW Sub-Committee Meetings, Board Meetings, Quarterly and Annual Meetings

Presented at Appalachian Research Day. Growing Together: Enhancing Elderly Wellness in Rural Communities.

Professional Development/CHW training

Drug Assistant and Kentucky Prescription Assistant Program trainings (KPAP)

Basic Life Support (CPR) Training and Certification

Database Quality Improvement Trainings

Chronic Disease Self-Management Classes (CDSMP) and Leader Training

Asclepius Initiative Program (TAI)

Kentucky Office of Community Health Workers (KOCHW)-approved Foundational CHW Training

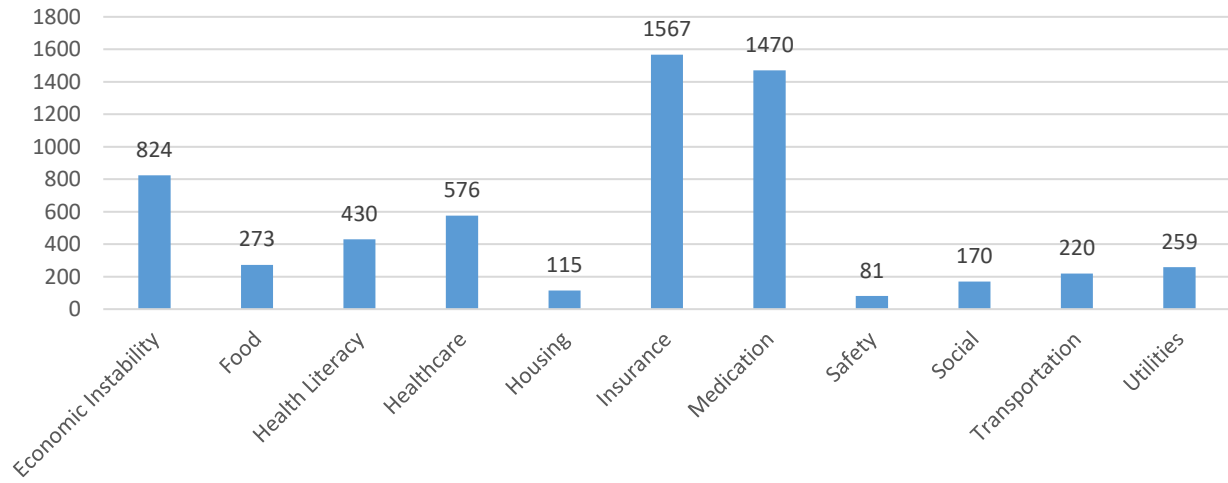
Other News

The UK CERH would like to congratulate Elizabeth Smith, CCHW on her retirement after more than 15 years of service to Kentucky Homeplace and her clients in Carter County. Thank you for your service and loyalty.

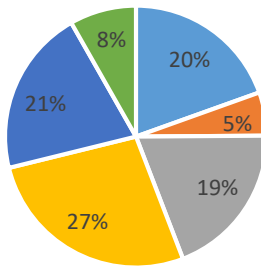
Kentucky Homeplace is a KOCHW approved foundational community health worker training provider. In fiscal year 2025, Kentucky Homeplace provided foundational community health worker training to 210 trainees. These trainings are led by Mace Baker and Michaela Amburgey, in combination with trainers who are Kentucky Homeplace Certified Community Health Workers who provide real life field expertise and mentorship to trainees.



Social Determinants of Health Barriers to Care 07/01/2024 - 06/30/2025

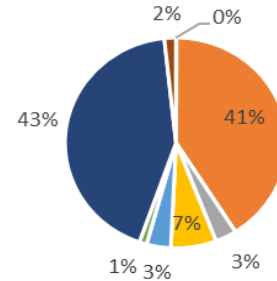


Insurance



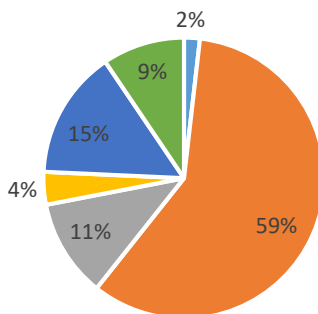
- High Copay
- High Deductible
- No Coverage
- No Coverage in Plan
- Unaffordable
- Other

Medication



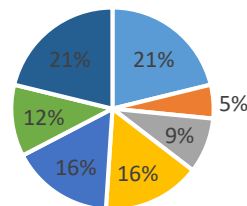
- Dosage Amount Exceeds Coverage
- High Copay
- High Deductible
- No Coverage
- No Coverage in Plan
- Unaffordable
- Other

Economic Instability



- Debt
- High Expenses
- Medical Bills
- Underemployed
- Unemployed
- Other

Healthcare



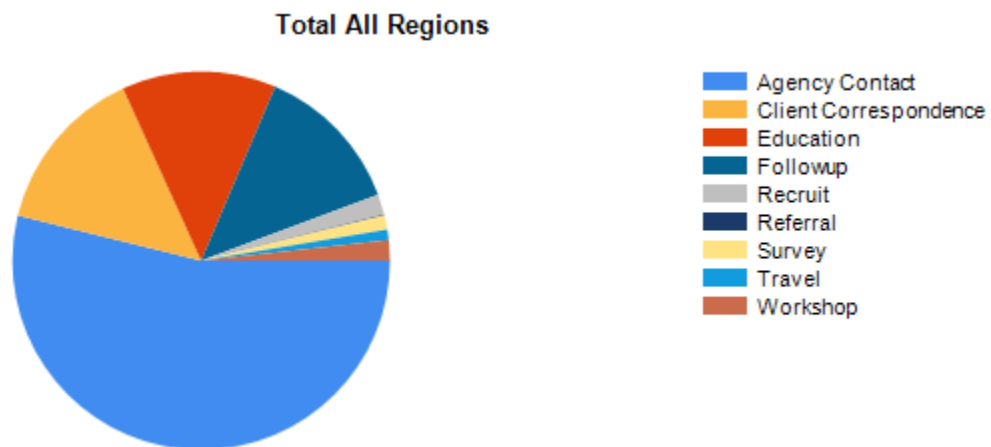
- High Copay
- High Deductible
- No Coverage
- No Coverage in Plan
- Provider Availability
- Unaffordable
- Other

Activity Summary

(Clients Visited: 07/01/2024-06/30/2025)

Activity	CHW Hours
Agency Contact	10,475.73
Client Correspondence	2,525.40
Education	2,393.50
Followup	2,465.30
Recruit	310.42
Referral	33.00
Survey	398.17
Travel	206.75
Workshop	576.50
Grand Total:	19,384.77

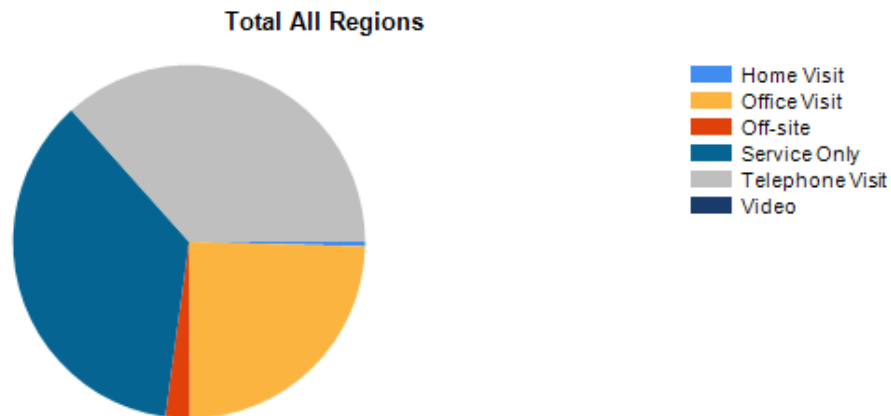
* Total Service Value for 19,384 hours equals \$461,533.04



Visit Summary

(Clients visited: 07/01/2024–06/30/2025)

Visit Type	Client Visits
Home Visit	105
Office Visit	6,476
Off-site	588
Service Only	9,556
Telephone Visit	9,667
Video	2
Grand Total:	26,394



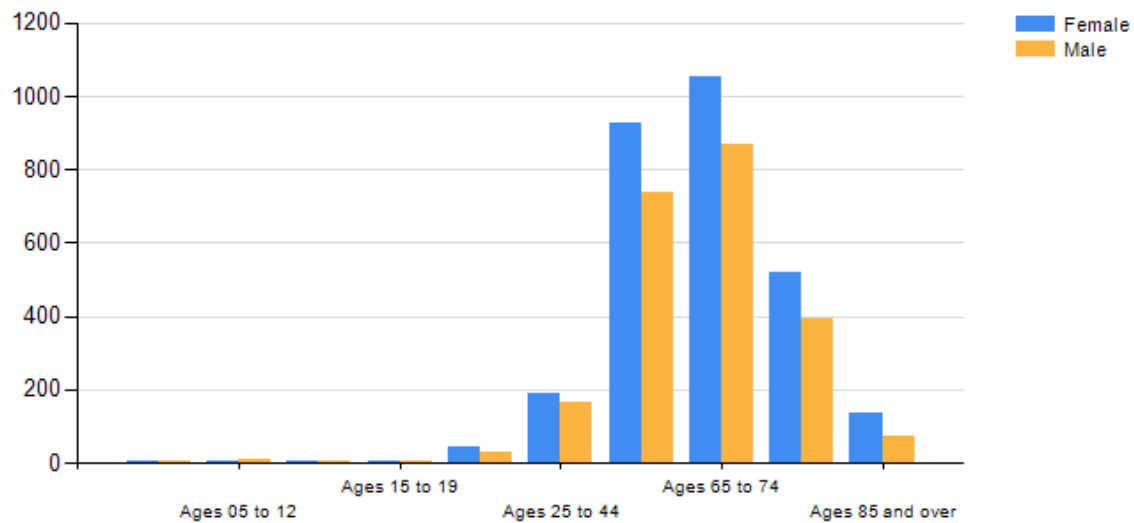
* Service only involves any actions taken on behalf of the client while the client is not present.

Age Gender Summary

(Clients visited: 07/01/2024–06/30/2025)

Age Group	Female	Male
Ages 00 to 04	7	5
Ages 05 to 12	7	12
Ages 13 to 14	3	4
Ages 15 to 19	6	7
Ages 20 to 24	42	29
Ages 25 to 44	190	163
Ages 45 to 64	928	735
Ages 65 to 74	1,053	868
Ages 75 to 84	518	391
Ages 85 and over	134	72

Clients by Gender and Age Group

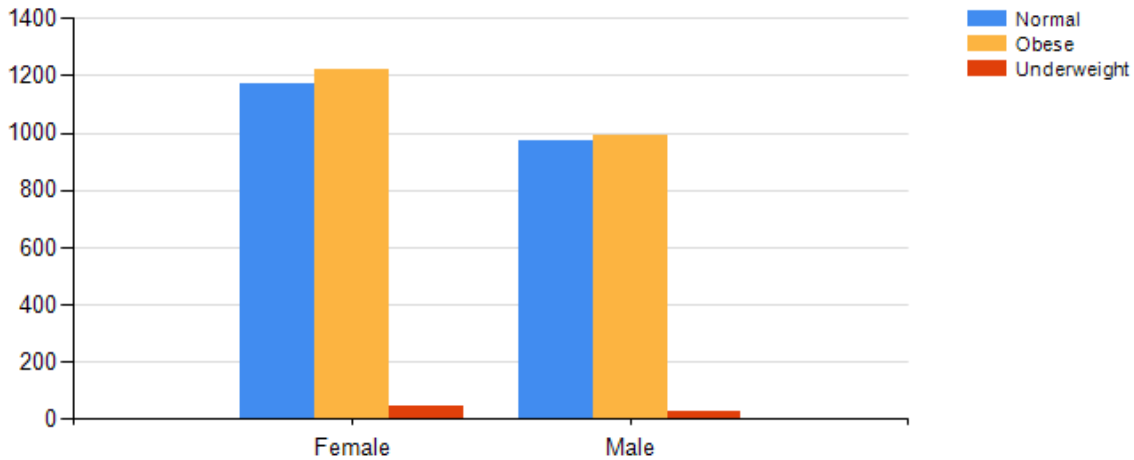


BMI Category Summary

(Clients visited: 07/01/2024–06/30/2025)

Gender	Bmi Category	Clients
Female	Normal	1,173
	Obese	1,220
	Underweight	46
	Total:	2,439
Male	Normal	975
	Obese	989
	Underweight	26
	Total:	1,990
	Grand Total:	4,429

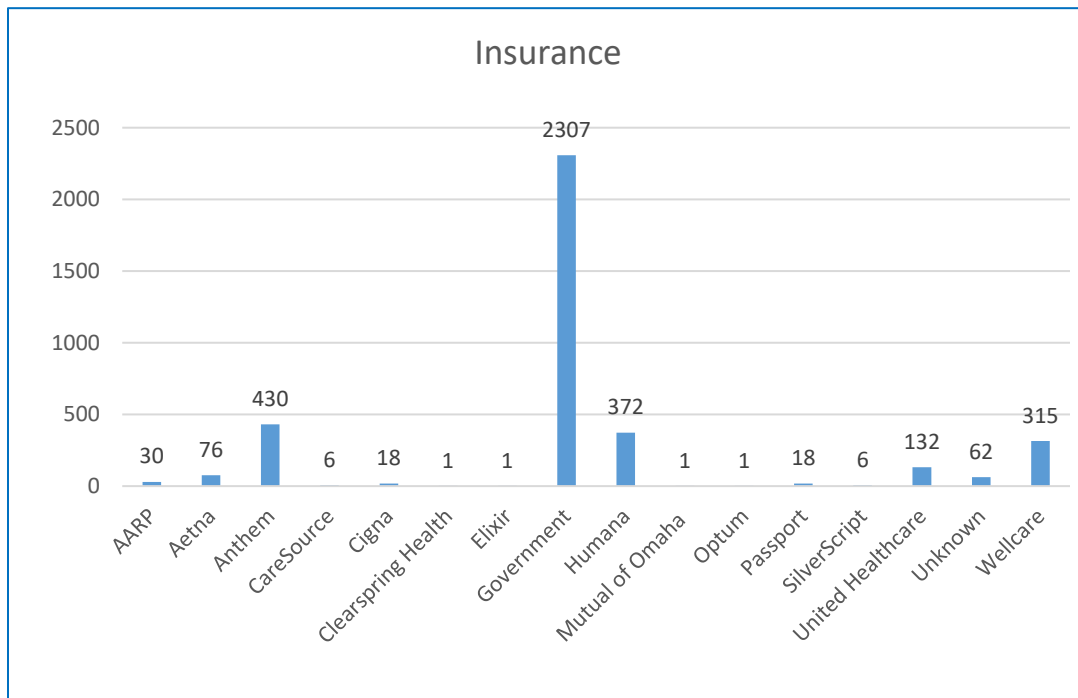
Client BMI Category by Gender



Insurance Summary

(Clients visited: 07/01/2024–06/30/2025)

AARP	52
Aetna	193
Anthem	930
CareSource	27
Cigna	42
Clearspring Health	7
Elixir	2
Government	5,143
Humana	808
Mutual of Omaha	12
Optum	1
Passport	56
SilverScript	15
United Healthcare	248
Unknown	226
Wellcare	825



*Government category includes Medicare A, Medicare B, Medicare Advantage, Medicare Supplemental, Traditional Medicaid, and Veterans Administration

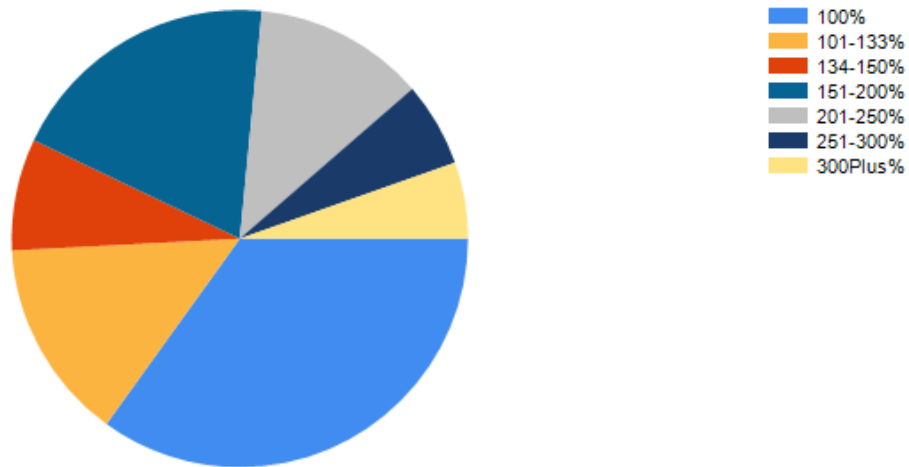


Poverty Level Summary

(Clients visited: 07/01/2024–06/30/2025)

	100%	101-133%	134-150%	151-200%	201-250%	251-300%	300Plus%	Total
Clients	1,808	736	409	1,007	626	309	279	5,174

Clients by Poverty Level



*Total is unduplicated clients

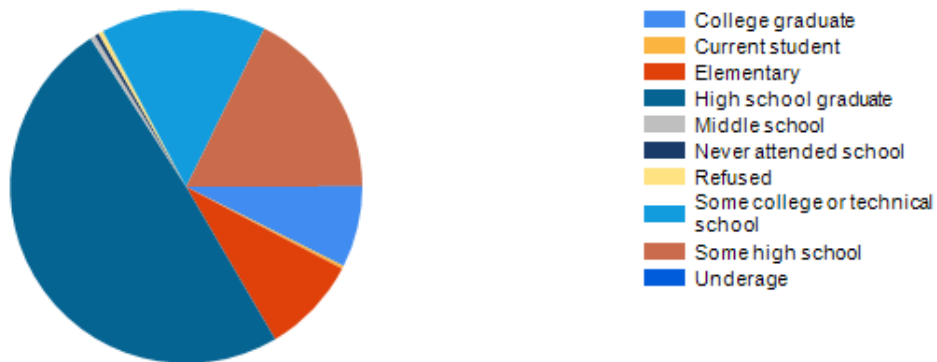
Education Level Summary

(Clients visited: 07/01/2024–06/30/2025)

Education Level	Clients
Never attended school	20
Elementary	460
Some high school	912
High school graduate	2,551
Some college or technical school	785
College graduate	383
Refused	23
Current student	14
Middle school	24
Underage	2
Grand Total:	5,174

*Total is unduplicated clients

Total All Regions



Highlights of Kentucky Homeplace CHW's (July 01, 2024- June 30, 2025)



A celebration was held at the UK Center of Excellence in Rural Health on August 30th, 2024 to commemorate the 30th anniversary of the Kentucky Homeplace Program. Kentucky Homeplace began as a successful demonstration project in 1994 in Hazard, Kentucky, and has grown into a nationally recognized Community Health Worker model over the past 30 years. Kentucky Homeplace currently employs 21 Certified Community Health Workers who cover 26 counties in eastern Kentucky. To date, the program has provided over 5.3 million services to almost 200,000 Kentuckians across the state, earning an impressive \$11.33: \$1 return on investment.

Kentucky Homeplace and the UK Center of Excellence in Rural Health would like to thank our state and local leaders, our friends from the Kentucky Department for Public Health and the Office of Community Health Workers, our many valued community partners, our Kentucky Homeplace Certified Community Health Workers and everyone else who were able to join us in celebrating this significant milestone! We are thankful for each of you on this special occasion and EVERY DAY. Your unwavering dedication to our day-to-day operations has played a huge role in Kentucky Homeplace's success!





Pictured back row from left to right: Dr. Francis Feltner, Mace Baker, Michaela Amburgey, Elizabeth Smith, Kathy Hamilton, Jowana Combs, Chyna Smith, Misty Rambo, Ashley Francis, Judy Bailey and front row pictured is Kim Smith, Samantha Bowman, Darla Shepherd, JoAnn Chaffin-Preston, Carole Frazier, Amanda Goolman, Kathy Slusher and Regina Blevins.



William Mace Baker, Director Kentucky Homeplace speaking of the History of the program during the 30th Anniversary Celebration.



Misty Rambo, Regina Blevins, JoAnn Chaffin-Preston, Elizabeth Smith and Judy Bailey enjoying the 30 year celebration.



Pictured above is Dr. Francis Feltner, Director UK CERH, and Dr. Connie White, Deputy Commissioner at Kentucky Department for Public Health, at Kentucky Homeplace's 30th Anniversary Celebration.



Beth Smith, CCHW, Carter County, receives the CHW Champion award at the 9th Annual KYACHW Conference.



Amanda Goolman, CCHW, Bath & Menifee Counties, is the winner of the annual "soup-off".



Pictured above are CHWs Kim Smith and Jowana Combs setting up at an event for the tornado victims in London, Kentucky, this past May. Kentucky Homeplace and workers gathered up supplies shown above and delivered to those affected.



Pictured above are CHW's Carole Frazier and Chyna Smith attending and exhibited at the KRADD Senior Games event in Knott County.



Pictured above are Mace Baker and Michaela Amburgey presenting at a Kentucky Homeplace Community Health Tier 1 Foundational training held in Covington, Kentucky, this past April and May.



Pictured above is Michaela Amburgey and Darla Shepherd at the Appalachian Research Day in London, Kentucky, in April of this Quarter. They presented *Growing Together: Enhancing Elderly Wellness in Rural Communities*.

Below is a photo of Shirley Prater setting up at the “Kids Bucks Farmers Market” event.





Kentucky Homeplace hosted an in-person staff meeting at Cumberland Falls State Resort with Re-Entry Simulation Training w/Carey McKinney/Reentry Coordinator with The Division of Reentry Services- Region 3/District 20, Samantha Irvin, Justice Program Administrator, and Sara Stark from Dist 6, along with volunteers from Sky Hope Recovery Center in Somerset who assisted with the training.

Satisfaction Survey Responses

Judy Bailey:

“Judy always makes sure my medication is ordered, and she is so nice to me and my family. She answers my questions and explains to me ways I could change my eating habits and include exercise weekly to be a better manager of my health.”

Regina Blevins

“Regina helped me with a chronic disease of mine; she encouraged me to write down my blood pressure results in a diary to take to my doctor’s appointment. The doctor readjusted my meds and i am doing better.”

Samantha Bowman

“Samantha Bowman was excellent, pleasant and helpful. She helps me manage my illnesses on a daily basis and was easy to contact. She is the best.”

Ashley Francis

“Ashley was very nice and helped me get the right insurance plan for me. I was so confused about all of that and she explained it in detail to me to where I was able to choose a good plan.”

Amanda Goolman

“Amanda reminded me that I should get a dental check for preventative measures with the trouble I have had with my teeth. She is pleasant and helpful and easy to contact. I would rate her service as being excellent.”

Tim Marcum

“Tim helps me and my husband get medication we could not afford. He is great person and he cares.”

Shirley Prater

“Shirley Prater does everything she can to help you. She gets answers for you when nobody else does.”

Kathy Slusher

“Kathy Slusher answered questions and explained ways I could change my eating habits, exercise and how taking my medicine could help me take better care of myself. She provided excellent services and helped me with all of my needs.”



Client Encounters- Actual Situations Encountered by Community Health Workers

July 01, 2024– June 30, 2025

Helping individuals overcome barriers that they felt there was no solution to. That is the best reward as a CCHW to see through, and seeing the smiles on individuals' faces. And the gratitude they have for your help. This quarter, I helped a woman get approved for a pharmaceutical assistance program so she could afford her medication. The process took longer than expected, and she was very worried about the delay. I kept in touch with her and followed up with the company to make sure everything was moving forward. After several weeks, she was finally approved. When I called to tell her the news, I could hear the relief in her voice. This situation showed how important it is to keep pushing for people when they need help getting their medications.

I had an individual contact me for help with an expensive medication, a new individual who is new to Kentucky Homeplace. The client was very excited and happy that I knew of a resource that could help with the cost of the medication. Meeting individuals who feel like they have nowhere to turn for help, and realizing there is help in the community warms my heart!

I attended a health fair at the local farmers' market. The event brought together many great community partners. One especially memorable moment was when the diabetic shoe specialist was invited on the radio station and spoke for two hours. She highlighted her work with Kentucky Homeplace, which led to several new calls to my office for assistance with diabetic shoes, glasses, and medications. It was a rewarding day that truly showcased the power of local collaboration in supporting the health and well-being of our community.

A client came in for her annual medication renewal. She has been a client since 2019 and is uninsured. She has several chronic conditions, and I have accessed several medications throughout the years for her. Today, while updating her health measures, I noticed that she had lost much weight, 59 pounds, her A1c is now at 5.3, and her cholesterol levels are within normal range. This is the first time in years that all her levels have been good.

Sometimes the wait is worth it. I have a client who started taking Ozempic last year which resulted in great success in lowering her A1c. Due to program delays that were out of my control, she was unable to take this medication for four months. During this time, I was able to get her enrolled in Diabetic self-management classes and educational classes that gave her the knowledge she needed to try stabilizing her glucose numbers. Finally, the pharmaceutical company caught up with their orders, and she received her medication. This client's A1c went back to normal. She was very happy with the education and the knowledge of knowing that with everything she had learned, it was possible to manage her diabetes.



This quarter I have assisted several clients in obtaining a Qualified Health Plan. These clients had been insured through Medicaid, but no longer qualify and had no insurance coverage. The most expensive plan that these clients had to choose was \$24 per month. These clients were so confused when they came to us just trying to figure out what these plans cover. It was very satisfying to be able to assist them with finding coverage.

Having individuals come to me month after month to help them with their everyday life shows the bond and trust you build with individuals, which is one of the best parts of working for Kentucky Homeplace and being a Community Health Worker.

I had a gentleman come to my office needing assistance with medication cost. After going through his medication list I asked him so your a diabetic? He replied, "no Mam". I said you have never been told you had sugar before? He said, "No I haven't". I asked him why he was on three different kinds of diabetes medications and he didn't know. After signing the Promision to Care form with this client I contacted his Doctor's office and asked about the diabetes medication he was given. The Nurse confirmed that he took those for diabetes. He had been a diabetic for 5 years. I informed my client of this and went over diabetes education throughly. In discusssing labels he informed me that he drank 6 16ozs of regular pop a day. I encouraged him to try diet sodas or water packets for flavoring. When going over the labels, I learned that he had a grade school education and couldn't read very well. I was able to show him what to look for as far as carbs and sugar. We were able to access alot of his meds in which helped him alot financially but educating him on his chronic disease and teaching him how to locate things on labels is something that will help him for the rest of his life.

I have several clients that I access diabetic medications for. After receiving troubling lab reports of A1c numbers in the teens for many of my clients, the numbers have lowered significantly, some in the lower 5's. Being able to help my clients receive the medications that work best for them at no cost has been the key to helping them live life. Lowering these levels has made it easier for them to be able to take that morning walk. Having more energy and extra money in their pockets to buy healthier foods has made a world of difference. Golden years should be less worrisome and helping this become a reality is a special feeling.

I have a fourteen-year-old client that I help to get glasses for every year. His mother said that he has Medicaid and is very thankful for the glasses that his insurance pays for, but this young man is very active in sports and just one pair of glasses a year doesn't do it for him. I was able to work with an eyeglass program and now this active boy gets to have multiple frames in case of an emergency. He also so said we have a better selection and he likes to look good.



Kentucky Homeplace CHW Contact Information

Bath County

Amanda Goolman

Amanda.Goolman@uky.edu

Phone: (606)674-9297 or (859)218-6292

Fax: (606)674-674-9298

Kentucky Homeplace/Bath County Health
Department

68 Oberlin Street Rm. 232

Owingsville, KY 40360

152 Richmond Rd.

Irvine, KY 40336

Floyd County

Annette Saylor Agas237@uky.edu

Phone: (606)263-8024 or (859)218-6293

Fax: (606)263-8025

104 S Front Street, PO Box 2234

Prestonsburg, KY 41653

Bell County

Kathy Slusher

Kathy.Slusher@uky.edu

Phone: (606)273-9493 or (859)218-4065

Fax: (606)337-7183

Kentucky Homeplace/Total Care

121 W Virginia Ave. Suite B100

Pineville, Ky 40977

Boyd and Greenup Counties

Misty Rambo

Misty.Rambo@uky.edu

Phone: (606)473-6496 or (859)218-6330

Fax: (606)473-1039

Kentucky Homeplace

201 Stewart Avenue

Worthington, KY 41183

Clay County

Kimberly R. Smith

KimberlyRSmith@uky.edu

Phone: (606)599-1039 or (859)218-6347

Fax: (606)598-4315

Kentucky Homeplace

105 Main Street

Manchester, KY 40962

Harlan County

Kathy Slusher

Kathy.Slusher@uky.edu

Phone: (606)574-0239 or (859)218-4065

Fax: (606)574-9268

Kentucky Homeplace

311 North Main Street

Harlan, Kentucky 40831

Elliot County

Shirley Prater

sdpr223@uky.edu

Phone: (606)738-5927 or (859)218-6298

Fax: (606)738-6078

Kentucky Homeplace/Senior Citizens Building

101 S. KY 7 or P.O. Box 67

Sandy Hook, KY 41171

Jackson County

Tim Marcum

Tim.Marcum@uky.edu

Phone: (859)562-3697 or (859)218-6297

Kentucky Homeplace

338 Main Street

Mckee, Kentucky 40447

Estill County

Tim Marcum

Tim.Marcum@uky.edu

Phone: (859)562-3697 or (859)218-6297

Kentucky Homeplace

Johnson County

Judy Bailey

jbail2@uky.edu

Phone: (859)218-6216

Fax: (606)349-8841

Kentucky Homeplace

630 James S Trimble Blvd



Paintsville, KY 41240

Knott County

Chyna Smith

Chyna.Smith@uky.edu

Phone: (606)785-9884 or (859)218-6339

Fax: (606)785-0270

Kentucky Homeplace

June Buchanan Clinic

59 Cowtown Road

Hindman, Kentucky 41822

Knox County

Regina Blevins

Rhbl223@uky.edu

Phone: (606)277-0018 or (859)218-6283

Fax: (606)277-0078

Kentucky Homeplace

320 High Street

Barbourville, KY 40906

Laurel County

Jowana Jackson

Jowana.jackson@uky.edu

Phone: (606)862-9749 or (859)218-6294

Fax: (606)862-9767

Kentucky Homeplace

188 Dog Patch Trading Center

London, Kentucky 40741

Lee and Owsley Counties

Samantha Bowman

samantha.bowman@uky.edu

Phone: (606)464-2156 or (859)218-6284

Kentucky Homeplace

120 Main Street

P.O. Box 1540

Beattyville, Kentucky 41311

Leslie County

Linda Colwell

Linda.Colwell@uky.edu

Phone: (606)672-2464 or (859)218-6287

Fax: (606)672-2517

Kentucky Homeplace/LKLP

121 Maple Street

P.O. Box 1540

Hyden, Kentucky 41749

Letcher County

Ashley Francis

ashley.gilbert@uky.edu

Phone: (606)633-7441 or (859)218-6290

Fax: (606)633-7458

Kentucky Homeplace/Letcher Co. Health Dept.

115 East Main Street

Whitesburg, KY 41858

Magoffin County

Judy Bailey

jbail2@uky.edu

Phone: (606)349-8842 or (859)218-6216

Fax: (606)349-8841

Kentucky Homeplace/Magoffin Co. Hlth. Dept.

119 East Mountain Parkway

P.O. Box 1569

Salyersville, Kentucky 41465

Menifee County

Amanda Goolman

amanda.goolman@uky.edu

Phone: (606)674-9297 or (859)218-6292

Kentucky Homeplace/Menifee Co. Hlth. Dept.

1919 Main Street

Frenchburg, Kentucky 40322

Morgan County

Shirley Prater

sdpr223@uky.edu

Phone: (606)743-4005, Ext. 312 or (859)218-6298

Fax: (606)743-4002

Kentucky Homeplace

151 University Drive

West Liberty, KY 41472

Perry County

Carole Frazier

carole.frazier@uky.edu

Phone: (606)439-3557 or (859)218-3585



Fax: (606)439-0237
Kentucky Homeplace
750 Morton Blvd.
Hazard, KY 41701

Pike County

Barb Justice
barbara.justice@uky.edu
Phone: (606)433-0327 or (859)218-6295
Fax: (606)433-0440
Kentucky Homeplace/Pike Co. Health
Department
119 W River Drive
Pikeville, KY 41501
And
Annette Saylor Annette.Saylor@uky.edu
Phone: (606)433-0327 or (859)218-6293
Fax: (606)433-0440

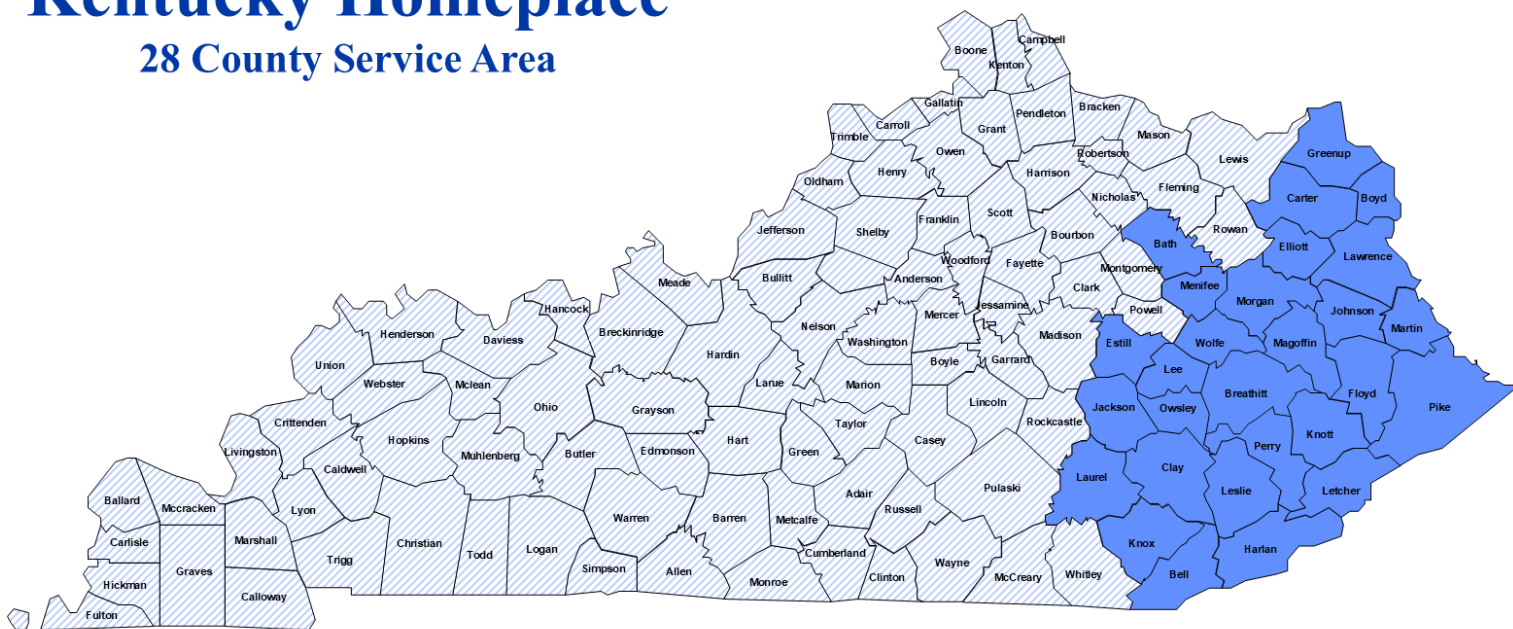
Wolfe County

Ashley Francis
Ashley.Francis@uky.edu
Phone: (606)668-7900 or (859)218-6290
Fax: (606)668-3539
Kentucky Homeplace/Wolfe County
Courthouse
16 Court Street
P.O. Box 236
Campton, KY 41301



Kentucky Homeplace

28 County Service Area



Central Office
Mace Baker, Director
750 Morton Blvd., Hazard, KY 41701
855-859-2374

